

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	March 26	Report date	31/03/26	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroval.org/security


SECTION 1: Activity this month.


Commentary	Report Type: Crime / Vulnerable person
<p>03.03.2026 10:27:36</p> <p>Locations County Oak Retail Park Details We have made a report on an IC1 female roughly in her 40's heavily intoxicated sitting down between b&m and Currys swearing at people walking by, wearing black and white striped top with pattern pajamas bottoms. she has a police evidence bag and a half drunken bottle of alcohol. We called the police and waited for their assistance. Outcome Police unit attended and removed the female.</p>	


Commentary	Report Type: Street cleanliness
<p>03.03.2026 16:09:00 / Napier Way</p> <p>Fly tipping whilst on patrol came across rubbish that has been dumped on the pavement sent this over to the maintenance department.</p>	

Find out more, including viewing other performance reports, at www.manorroval.org/rangers

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Commentary	Report Type: Parking
<p>03.03.2026 16:17:04 // Kelvin Way</p> <p>whilst on a patrol on Kelvin Way a van with no MOT or tax was reported to the council. Opposite Cecil McDonald.</p> <p>Escalated Crawley Council (https://crawley.gov.uk/council-information/west-sussex-county-council)</p>	


Commentary	Report Type: Damaged Verges
<p>04.03.2026 10:07:06 // Metcalf Way</p> <p>Damaged verges whilst on patrol on Metcalf way outside yodel, vans have damaged verges in a public highway.</p>	

Commentary	Report Type: Street Cleanliness
<p>05.03.2026 11:18:47 //Wheatstone Close</p> <p>Damaged verges Whilst on patrol, already previously reported.</p>	


Commentary	Report Type: Street Cleanliness
<p>05.03.2026 14:01:14 // Whitworth Road</p> <p>Fly tipping whilst on patrol of whitworth road 2 tyres found however these have been reported already, speaking to maintenance they are asking if it's ok to remove they are asking Jordan as possibly it's on private land.</p>	

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Commentary	Report Type: Crime
<p>05.03.2026 15:20:29 Locations County Oak Retail Park</p> <p>Details received a call from hobby craft saying that 2 males had walked out of hobby craft with a trolley load of Lego, hobby craft gave the location of the males as outside pets at home attempting to put the items in the waiting car, they also attempted to take from B&M but the security guard stopped it, myself and my colleague apprehended the 2 males one in black and the other in a grey north face jacket and black trainers, my colleague put the items in pets as I wanted to see the vehicle for the reg which I got, I asked hobby craft to report this via 101, the driver of the car was female blond hair with a pink top.</p>	


Commentary	Report Type: Crime / Recovery
<p>11.03.2026 11:50:09 Locations County Oak Retail Park</p> <p>Details Value of Items Recovered: £33.08 Description: South Asian lady, wearing black body warmer, navy blue top and black bottom. attempted to steal various items, also the female came up on the facial recognition system of B&M. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	


Commentary	Report Type: Crime
<p>12.03.2026 11:44:03 Locations Priestley Way Type Crime</p> <p>Details received an email from the bid saying that a company called wave has been a victim of crime as they had a theft for a motor vehicle of the catalyst converter, we went to see wave but they were unable to give times and an actual date, they did say that RK motors was going to check their CCTV, we went to see RK motors but this has not been looked into yet, I did ask that they call if and when they find the information or people or vehicles on CCTV. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Crime / Recovery
<p>12.03.2026 12:00:14 Locations County Oak Retail Park</p> <p>Details received a call from B&M as they had a female in a beige coat black head scarf, with glasses, black joggers, with 2 bags for life, the female did dump items, and apparently stole Lego, but not confirmed by the store, I asked for the individual to be put on disc or report to 101. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


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Commentary	Report Type: Damaged Verges
<p>13.03.2026 10:35:29 //Manor Royal Road</p> <p>Damaged verges The grass area outside terrace pocket park the verges damaged</p>	

Commentary	Report Type: Anti – Social Behaviour
<p>13.03.2026 11:10:29 // Manor Royal Road & Fleming Way</p> <p>Vandalism whilst on a patrol we have noticed a bus stop that has been smashed as in the glass. Sent to the maintenance.</p>	


Commentary	Report Type: Graffiti
<p>17.03.2026 11:35:29 Crawters Brook: whilst on patrol in crawters brook, came across graffiti on the 1st walkway jetty sent to maintenance Escalated Maintenance Team</p>	

Commentary	Report Type: Street cleanliness
<p>17.03.2026 11:41:26 // Fleming Way</p> <p>Litter or Dirt: whilst patrolling in crawters brook came across littering by the pocket park fleming way side</p>	


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Commentary	Report Type: Anti – Social Behaviour
<p>18.03.2026 10:51:55 Locations County Oak Retail Park Details last Friday 13th march at 23:28 a large group of people were anti social driving around pets at home and doing burnouts around the roundabout. We used pets at home CCTV to gather license plate numbers and makes of the cars. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

Commentary	Report Type: Crime / Recovery
<p>18.03.2026 11:42:50 Details whilst carrying out a patrol we come across some DeWalt tools, a stackbox with saw blades, some new and some weathered, probably stolen. we called 101 informed them of the find. also, some of the tools could be used possibly if found by someone could be used to hurt someone . crime number 516 18th march 2026 Advised by 101 to drop off tools to police station.</p>	 <p>The image block contains four photographs. The top-left photo shows a black DeWalt stackbox lying on the ground in a grassy area. The top-right photo is a close-up of the stackbox's interior, showing various tools and a clear plastic bag. The bottom-left photo shows a person's gloved hand holding a long, yellow-handled tool, possibly a chainsaw blade. The bottom-right photo is a close-up of a yellow DeWalt tool, likely a power drill or similar, with its packaging visible.</p>

Commentary	Report Type: Parking
<p>18.03.2026 14:16:18 // James Watt Way</p> <p>Abandoned vehicles previously reported to the council, council notice stickers are on the vehicle still in same position.</p>	 <p>The photograph shows a white, boxy vehicle parked on a paved surface. The vehicle has several red and white council notice stickers on its side. A person in a high-visibility vest is visible through the open rear hatch of the vehicle.</p>

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Commentary	Report Type: Crime
<p>18.03.2026 14:50:56 Locations Kelvin Way Details whilst on a patrol we received a call from the ops manager at blue light stating that WH motors had an issue with a traveller stating that if his truck isn't fixed he would come back to burn the premises down, as we arrived at the business, we spoke to Gary and he went over again what had happened, we said to Gary to call the police and log with them what was said, and the threat to the building, we did say that he could call us if anything else happens but they must call the police first 999 and then us so we can give assistance if needed. doing a vehicle check the DVLA states it's blue, however it's white and untaxed. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Street Cleanliness
<p>19.03.2026 11:03:55 // Fleming Way Details whilst on patrol of crawters brook at the new seating area rubbish has been dumped. sent this over to the maintenance team.</p>	


Commentary	Report Type: Crime
<p>19.03.2026 14:51:12 Locations County Oak Retail Park Details whilst on a patrol we recieved a call from boots stating they had an Asian male had stolen various items, he made off towards next and went in side the store, we went in but could not locate the male in question, we then went into boots they informed us the had taken the number plate of the vehicle, we advised the store to call 101 straight away as the police will have a better chance of finding the vehicle the quicker it's reported. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Crime / Recovery
<p>20.03.2026 16:03:57 Locations County Oak Retail Park Details received a call from TK max that 3 inviduals acting suspiciously in the store. informed over the radio that perps dettered from shop and followed into b&M. went back to Tk max to see what the value was. 2 of the individuals then went towards Kwik fit. value £127.93</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Anti-Social Behaviour
<p>21.03.2026 12:59:31 Locations County Oak Retail Park Details whilst on a patrol we was called by Halfords to attend as they had a young male kicking off about his bike, Halfords would not give the bike back to the young lad as it was on finance and it was in his dad's name, the young lad eventually left the store. as the bike will be collected the next day by the father. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Welfare
<p>21.03.2026 13:02:46 Locations County Oak Retail Park Details whilst walking around we were handed a bank card that was found on the floor, we then put out a radio call to all stores saying that we had the card, after a short time we got a call from pets at home saying they had a customer in store was the owner of the bank card. this was reunited and we carried on with our day. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime / Recovery
<p>21.03.2026 15:19:33 Locations County Oak Retail Park Details whilst on patrol we received a call from B&M that they had 3 individuals in store concealing items of Lego and other items, the security of the store deterred the 3 individuals but called the rangers to attend to assist, as we did the 3 individuals had already left the store. Escalated Blue Light Security</p>	

Commentary	Report Type: Crime
<p>24.03.2026 11:11:57 Locations Fleming Way Details we received a call from Brendan from afml about a van being stripped over the weekend. we went into surrounding businesses and asked for any information or if they had video footage. getting back to us tomorrow</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

Commentary	Report Type: Broken Signage
<p>24.03.2026 13:53:05 Details whilst doing checks down manor royal road, next to connect way we discovered a zone 2 banner on the floor. retrieved and returned to BID office</p>	


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Commentary	Report Type: Crime
<p>25.03.2026 11:15:14 Locations County Oak Retail Park Details on the 24th march 2026, we answered a call from boots about 3 youths stealing about 16:45pm. we found the 3 in question in B&M. Matt stayed in B&M while I went to boots to ask for more details. whilst this was happening their card payment failed in B&M and they left. Once I had confirmed they had stolen items through CCTV with boots we attempted to speak to them and they ran. We gave chase and managed to stop them and they admitted the younger one of the group had taken multiple items from boots. We have body cam footage. The store didn't call the police.</p>	

Commentary	Report Type: Street Cleanliness
<p>26.03.2026 10:54:56 // Manor Royal Road Fly tipping Upon doing morning checks on manor royal road near the bus stop opposite Thales, we saw bags of clothing, plastics and a pillow strewn all over the grass. informed maintenance</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>27.03.2026 11:19:58 // Locations County Oak Retail Park Details called to pets at home who were having issues with 2 customers as one ladies dog was attacked by the other owners dog, pets at home kept screaming down the radio for urgent assistance, I said more than once to call the police, as we arrived the 2 groups had split up so we spoke to the other lady we advised her to call the police herself and report it.</p>	

Commentary	Report Type: Crime
<p>26.03.2026 13:11:35 Shops B&M Recovery £91.96 Details a ic2 was caught with 4 electric toothbrush's he left the store after being caught and security radioed through to the rangers, we followed with body cams on to make sure he left the manor, which he did</p>	

Commentary	Report Type: Welfare
<p>27.03.2026 13:37:54 Locations Gatwick Road Details whilst on patrol of crawters brook we came across a pair of trainers that looked as though they had blood on them. the police was called and what three words was used for the location, we did search the area as best as we could but nothing else. the police reference number is on the report Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Parking / Welfare
<p>31.03.2026 14:33:06 // Whittle Way Details a caravan that has been reported multiple and upscaled again multiple times has now become a target for people breaking windows on it. there is now been food left in there so clearly someone staying in there.</p>	